

Partnership Intelligence Portal (PIP)

A Partnership Intelligence Portal (PIP) was created in Nottinghamshire to enable partner agencies to directly submit intelligence into police systems.

First published

10 September 2025

Key details

| | |
|--------------------------|--|
| Stage of practice | Untested |
| Purpose | Prevention |
| Topic | Community engagement Digital, data and analytics Intelligence |
| Organisation | Nottinghamshire Police |
| Contact | Samantha Austin |
| Email address | sam.austin@notts.police.uk |
| Region | East Midlands |

Key details

| | |
|--------------------------------|---|
| Partners | Police Business and commerce Community safety partnership Criminal justice (includes prisons, probation services) Education Government department Health services Local authority Private sector Voluntary/not for profit organisation |
| Stage of implementation | The practice is implemented. |
| Start date | June 2024 |
| Scale of initiative | Local |
| Target group | Communities |

Aim

The aim for the Partnership Intelligence Portal (PIP) is to attain more community intelligence.

Intended outcome

The intended outcome is to create an increase in intelligence reports generated from community safety partners.

Description

In Nottinghamshire police, officers can submit innovative ideas which chief officers will review for consideration of implementation. Previously, an officer had put forward the idea of a partnership intelligence portal which focused on looking at high-risk cases, for example knife crime and

homicide. The concept was to have one portal which external partners could submit to, and this would feed into the internal force crime intelligence system.

The force IT team put out a request to other forces to see if anything similar had been implemented. West Yorkshire Police responded with their intelligence portal, which had been implemented for partners to share intelligence directly with the force. West Yorkshire Police expanded the requirements of their portal beyond high-risk crime related intelligence. After speaking with local neighbourhood officers, they acknowledged there is bountiful knowledge and intelligence amongst neighbourhood related crime which can be missed.

After liaising with West Yorkshire Police to understand what was required to make the portal viable, Nottinghamshire Police decided to pursue this concept within their own force, and it was accepted by chief officers as a project. The partnership portal was created in house at a minimal cost.

The portal used by West Yorkshire allows all external partners to register and submit intelligence (approximately 5,000). In Nottinghamshire, the portal was built to focus on critical areas to engage pockets of partners where historically there has been less engagement.

The portal was set up and an interactive video was created explaining how to use the portal, how to submit intelligence and what is expected from the force. Having a video training tool allows partners to refer back to the guidance whenever required.

Partners can access the portal through a link, where they will register themselves as a partner agency and the force will approve them as a member. Neighbourhood officers are asked to actively encourage partners in the hard-to-reach sectors and areas to register to the portal and submit intelligence.

Now, all probation related intelligence comes through the partnership intelligence portal system, as well as child criminal exploitation intelligence which is submitted by the Children's Society. Once uploaded, the intelligence is automatically added to the force internal intelligence system.

Overall impact

The portal has resulted in increased community intelligence which can be acted upon by the police. Since implementation, 235 intelligence reports have been submitted to the portal by partners.

To date (August 2025), there are 37 different organisations with 208 people registered.

Learning

The PIP has been seen as a great initiative internally and externally. External partners have reported that they were often unaware of how to report intelligence to the police prior to the implementation of the PIP.

Nottinghamshire Police use Niche as their record management system. Forces who also use Niche should be able to auto-populate intelligence submissions straight onto the system which saves a lot of time. This may also work for alternative police record management systems.

A training video was created by the force which was received well by partners. This also allows partners to access guidance of how to input the intelligence reports whenever they may need a refresh.

The only barrier faced was that some partners wished to submit intelligence and then get results back. However, this is not the purpose of the portal.

The profile of the PIP needs to be continually promoted to external partners to ensure it is utilised fully. Champions were attained early in the process whose role it is to increase the profile of the portal.

Copyright

The copyright in this shared practice example is not owned or managed by the College of Policing and is therefore not available for re-use under the terms of the Non-Commercial College Licence. You will need to seek permission from the copyright owner to reproduce their works.

Legal disclaimer

Disclaimer: The views, information or opinions expressed in this shared practice example are the author's own and do not necessarily reflect the official policy or views of the College of Policing or the organisations involved.