

Right Care Right Person toolkit - Guidance overview

How to implement the Right Care Right Person (RCRP) initiative in your force.

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Right Care Right Person (RCRP) aims to ensure vulnerable people get the right support from the right emergency services. It applies to calls for service about:

- concern for the welfare of a person
- people who have walked out of a healthcare setting
- people who are absent without leave (AWOL) from mental health services
- medical incidents

This toolkit supports forces in England and Wales to:

- decide the appropriateness of a police response to these calls
- implement RCRP successfully and consistently, in partnership with health and social care agencies

It's based on legal advice.

Smarter practice

- [Read our smarter practice example to learn how RCRP works in practice in Humberside](#)

Smarter practice is activity that has been:

- tried in a force
- reviewed jointly by the College of Policing, the National Police Chiefs' Council (NPCC) and His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS)
- written up to share with other forces
- considered suitable for further testing