

# Community engagement, impact assessments and communication

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First published 23 October 2013 Updated 8 June 2023

## Community impact assessments and community tension summaries

Community impact assessments (CIAs) and community tension summaries (CTSs) can be used to gather the opinions and feelings of local communities. These can then be fed into the national picture regarding unrest and community-based issues.

Forces may use the CIA toolkit to assist in the development of a CIA throughout all phases of the POPS operation.

- [Download the CIA toolkit as a .docx file](#)

## Using CIAs

CIAs may be used as a sounding board for any tensions in the local community and can be a source of evidence for the impact that a particular event is having on a specific geographic location or in specific communities.

Forces should complete and document CIAs to evidence the disruption to the local community. They may also assist in informing the command team and improving the decision-making processes. As there is one CTS per force per week, CIAs can also be used to feed into the weekly CTS assessment.

POPS commanders should consider the benefit of a CIA for the specific event that they are commanding. CIAs can be used as an event-specific process and will assist in developing information and intelligence.

Forces should also consider completing an equality impact assessment to fully cover the equality impact of the event or operation.

POPS commanders should consider appointing a dedicated officer to perform the roles of bronze community to oversee, implement and develop a CIA for the event. The information should be a part of the overall planning and associated decision-making process. The use of a CIA will assist in demonstrating overall transparency, legitimacy and proportionality of a policing response to a specific POPS event or operation.

## Engaging with communities

Where forces aim to engage with communities, further advice and information can be found in the following.

- [Engagement and communication APP](#)
- [Crown Prosecution Service \(CPS\) community impact statements – legal guidance](#)

## Tags

Public order   Public safety