

# Developing officers, staff and volunteers

Helping to improve the neighbourhood policing knowledge and skills of officers, staff and volunteers

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Written by College of Policing

## Chief officer guideline

Chief officers should work with the College of Policing to support and equip officers, staff and volunteers to work in neighbourhood policing and ensure they receive learning and continuing professional development on the areas identified in these guidelines.

## Highlights

Essential learning includes:

- community engagement
- partnership working
- prevention
- problem solving
- procedural justice

Effective learning and development should:

- improve the knowledge and skills of officers, staff and volunteers in neighbourhood policing
- lead to stronger collaborations with communities and partners

### Empirical evidence

Moderate

### Practitioner evidence

Available

## Tags

Evidence-based policing