

Being in a frontline job where you can save lives

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A response officer tells us how he helps vulnerable people in need

Case study 1 min read

Every minute of PC Dai Holmes' job as a response officer on the front line is challenging, rewarding and different, where for him policing is 'a second family'.

Dai started his career at the Crown Prosecution Service (CPS) where he gained an insight into the law. Then, after a brief stint in the Criminal Justice Board, he served as a civilian investigator at South Wales Police for nearly 10 years – building up his interviewing and investigative knowledge, while also working on prison handling and with the child abuse unit.

He went on to join the response team at Nottinghamshire Police. 'I'm not an office-based person, you know, I like to be out and about, and I like to see that I've helped somebody at the end of the day,' he says.

Alongside his day job, Dai tutors other officers and supports them with the career path in policing – a role that he finds incredibly satisfying.

Be yourself, listen to other people, take on board any constructive criticism that you've got and use that to build.

PC Dai Holmes

Great camaraderie on response

Hear from PC Dai Holmes on how he used his expertise from the civil service and applied it to his day job in protecting the public.

Find out more about the [response policing career family pathway](#) and the [response constable role profile](#) (you will need to log in to College Learn). And discover the [different ways you could work for the police](#) and be a [force for good in your community](#), a force for all.

[Go to the national police recruitment site](#)

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